



PRODUCT DISINFECTION GUIDE

DIGITAL PIANOS

INTRODUCTION

This guide contains the latest information on enhanced cleaning and disinfection methods that differ from ordinary cleaning. Some information may also differ from existing user manuals. The methods listed may influence the external appearance of the product. This depends on the compatibility of each product part and the cleaning/disinfecting material.

Please note: the information in this guide does not guarantee complete disinfection of products, and users are encouraged to consult Government of Canada / Health Canada guidance and utilize Government of Canada / Health Canada approved products to perform disinfection on their own.



HOW TO USE THIS GUIDE

The first section of this guide describes the recommended disinfection methods. The sections that follow assign the best method(s) for specific parts of the product.



NOTES FOR RETAILERS AND SCHOOLS

For demonstration instruments, please carry out disinfection after each use. Please avoid sharing instruments involving close contacts such as mouthpieces. In schools, we recommend that each student purchase their own mouthpiece.

1 NEUTRAL DETERGENT WITH SURFACTANT

For products that can be disinfected using neutral detergent, compatibility with the product has been confirmed up to a maximum concentration 0.32% of mixed solution, alkylamine oxides and polyoxyethylene alkyl ether.

2 SODIUM HYPOCHLORITE

For products that can be disinfected using sodium hypochlorite, compatibility with the product has been confirmed up to a maximum concentration 0.5% solution.

3 ETHANOL

For products that can be disinfected using ethanol, compatibility with the product has been confirmed up to a maximum concentration 80% solution.

DIGITAL PIANOS

KEYBOARD

1 NEUTRAL DETERGENT WITH SURFACTANT | WHITE KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

1 NEUTRAL DETERGENT WITH SURFACTANT | BLACK KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

2 SODIUM HYPOCHLORITE | WHITE KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

2 SODIUM HYPOCHLORITE | BLACK KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

Note: Health Canada maintains a list of disinfectant products that are approved for use against SARS-CoV-2, the coronavirus that causes COVID-19. These products have demonstrated that they are likely to be effective and may be used against SARS-CoV-2. The list can be accessed at the following url: <https://www.canada.ca/en/health-canada/services/drugs-health-products/disinfectants/covid-19/list.html>

DIGITAL PIANOS (CONT.)

KEYBOARD (CONT.)

3 ETHANOL | WHITE KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

3 ETHANOL | BLACK KEYS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.

PANEL CONTROLS

1 NEUTRAL DETERGENT WITH SURFACTANT | FRONT PANEL, BUTTONS, ETC.

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful to not allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.

2 SODIUM HYPOCHLORITE | FRONT PANEL, BUTTONS, ETC.

Do not use sodium hypochlorite as it may cause discoloration or degradation.

3 ETHANOL | FRONT PANEL, BUTTONS, ETC.

Do not use ethanol as it may cause discoloration or degradation.

DIGITAL PIANOS (CONT.)

EXTERIOR

1 NEUTRAL DETERGENT WITH SURFACTANT | POLYESTER PAINTED PARTS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.

1 NEUTRAL DETERGENT WITH SURFACTANT | PVC BOARD

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.

2 SODIUM HYPOCHLORITE | POLYESTER PAINTED PARTS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Leave for 5 minutes.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful to not allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.

2 SODIUM HYPOCHLORITE | PVC BOARD

Do not use sodium hypochlorite as it may cause discoloration or degradation.

3 ETHANOL | POLYESTER PAINTED PARTS

Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out.

Wipe with a soft cloth that has been moistened with water and thoroughly wrung out.

Wipe off any moisture with a dry cloth.

* Use a soft cloth and be careful to not cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.

3 ETHANOL | PVC BOARD

Do not use ethanol as it may cause discoloration or degradation.